

**HERTFORDSHIRE COUNTY COUNCIL**

**HEALTH AND WELLBEING BOARD  
FRIDAY 28 MARCH 2014 AT 10.00 AM**

**SUBJECT: HEALTH AND SOCIAL CARE DATA INTEGRATION  
PROGRAMME**

Report of Assistant Directors Health and Social Care Integration

Authors:

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**1.0 Purpose of report**

1.1 To propose a joint Health and Social Care Data Integration Programme.

**2.0 Summary**

2.1 The current Government has committed to deliver integrated health and social care which is supported by the Care Bill 2013. This states that integration should be fully in place by 2018. In addition to the Care Bill, the Government has created the Better Care Fund (BCF) to pool funding between social care and health to aid the implementation of integrated care. A condition of the BCF is for greater sharing of information across health and social care partners.

2.2 The Government believes that integrated care can deliver efficiency savings in health and social care (by reducing reliance on acute and residential care in favour of prevention and early intervention) as well as improved experiences for service users and patients.

2.3 IT and information sharing remain significant barriers to integrated working, both nationally and locally. Effective IT and information sharing will help facilitate better commissioning, enhanced performance reporting and most importantly improved services for clients and patients. The second Caldicott Review on Information Governance (Caldicott 2), introduced a new duty to share information

about patients and service users to support the delivery of services to them.

- 2.4 A meeting of relevant managers across health and social care took place in February to discuss how high-level issues relating to shared intelligence, IT and data-sharing could be brought together under a programme board to facilitate collective decision-making.
- 2.5 A Programme Initiation Document (PID) has been developed in partnership with key stakeholders and is attached as Appendix A. This proposes a Health and Social Care Data Integration Programme to co-ordinate the work needed to facilitate developments in information governance and IT to support the integration agenda.
- 2.6 **Key programme objectives and workstreams**
- 2.7 There are two key high-level programme objectives:
- 2.8 Information Sharing - To ensure the effective sharing of information across health and social care to facilitate the provision of fully integrated care, complying with all relevant legislation
- 2.9 Information Technology and Systems - To ensure flexibility and in the provision of IT solutions across health and social care, to support the integrated delivery of services.
- 2.10 Three workstreams are proposed as part of the programme:
- Workstream 1 – Systems and Technology;
  - Workstream 2 – Information Sharing
  - Workstream 3 – Intelligence
- 2.11 The workstreams will be jointly led by health and social care. Each workstream will have both a health lead and a social care lead that will be nominated and agreed to by the key partner organisations. Appendix B lists a range of proposed projects for each workstream. It is also proposed that there is representation from Healthwatch on the Workstream 2 to help ensure appropriate engagement with patients and service-users, given the links to issues around privacy and data protection.

### **3.0 Recommendation**

- 3.1 The Health and Wellbeing Board is requested to:
- Commit member organisations to supporting the principles behind health and social care integration
  - Agree the Programme Initiation Document including scope, reporting mechanisms and relevant stakeholders.

- Advise on engagement with key stakeholders in the delivery of the programme.

## 4.0 Background

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| <b>Report signed off by</b>   | Relevant agencies have been consulted when compiling this report.                      |
| <b>Sponsoring HWB Member</b>  | Iain MacBeath, Director of Health and Community Services, Hertfordshire County Council |
| <b>Hertfordshire HWB Strategy priorities supported by this report</b>   | The programme will support the delivery of services linked to all nine priorities.     |
| <p><b>Needs assessment</b><br/>The PID outlines four key themes for the programme to support:</p> <ul style="list-style-type: none"> <li>• <u>Joint intelligence</u> – to facilitate the use of joint intelligence to guide commissioning of health and social care services. This is to build upon and extend the existing work of Care and HealthTrak to better understand need within Hertfordshire and to develop services which are fit for purpose.</li> <li>• <u>Performance data</u> – the sharing of performance data across partners to aid a system-wide understanding of provider’s impact and delivery. This will include the development of joint dashboards to allow partners to better manage performance and demand, for example in Urgent Care or on the Better Care Fund metrics.</li> <li>• <u>Direct delivery of care</u> – ensuring that all practitioners have access to relevant patient and service user data to enable more effective, personalised and appropriate services to be delivered. Existing joint-initiatives in Hertfordshire, such as HomeFirst, have highlighted the issues caused when IT and information sharing is not aligned between organisation. It will also be necessary to ensure all relevant information governance regulations are complied with.</li> <li>• <u>Integration of IT systems and solutions</u> – to facilitate achievement of the above objectives, including IT infrastructure to promote greater flexibility in the use of estates.</li> </ul> <p>Hertfordshire is ahead of many other areas in terms of systems development and preparation, for example, over 90% of social care records have an NHS number. However, there is considerably more work required to ensure the systems being used and the links between them are fit for purpose.</p> |  |
| <p><b>Consultation/public involvement</b><br/>Consultation and involvement will take place on any decisions that require this.</p>  |  |
| <p><b>Equality and diversity implications</b><br/>Equality and diversity implications will be considered as part of each project’s due diligence process.</p>   |  |
| <b>Acronyms or terms used</b>   |  |
| Initials  | In full  |
| BCF   | Better Care Fund   |
| IT  | Information Technology   |
| PID   | Project Initiation Document  |